

# 2018 - 2019 Benefits Summary

WEBSITE: https://www.dcsdk12.org/benefits CONTACT US: 720-433-0140 benefits@dcsdk12.org



# **EMPLOYEE BENEFITS OVERVIEW**

Douglas County School District (DCSD) is committed to providing you and your eligible dependents with high quality, affordable benefit selections to support your health and well-being.

## BENEFITS ELIGIBILITY

You are eligible to enroll in benefits if you work 20 hours a week for at least 9 months. Benefit rates are determined by full-time or part-time status as indicated below:

- Full-time employees work between 30 40 hours per week or .75 1.0 FTE (Full-Time Equivalent)
- Part-time employees work between 20 and 29.99 hours per week or .5 .74 FTE (Full-Time Equivalent)

# **Coverage Start Dates**

Event	Medical, Dental, Vision, FSA and HSA Benefit Effective Date	Voluntary Plans Benefit Effective Date	Life Insurance, STDI & LTD Benefit Effective Date	Supplemental Life Insurance
New Hire Licensed (Contract Date 07/01)	09/01	09/01	10/01	Date coverage approved
New Hire Non-Licensed	First of the following month in which you work, i.e. hire date 02/10, effective date 03/01	Same as example hire date 02/10, effective date 03/01	First day of the month following 90 consecutive days hire date 02/10, 06/01	Date coverage approved
New Hire Mid-Year Licensed	First of the following month in which you work, i.e. hire date 02/10, effective date 03/01	Same as example hire date 02/10, effective date 03/01	First day of the month following 90 consecutive days hire date 02/10, 06/01	Date coverage approved
Open Enrollment	July 1	July 1	July 1	Date coverage approved
Employment Status Change	First of the following month	First of the following month	First of the following month	Date coverage approved

# BENEFIT ENROLLMENT TIME FRAME

You have a 30-day window from your event date to enroll in Benefits. The event date is your hire date or employment status change.

## What happens if I miss the 30-day enrollment period?

If you miss the 30-day enrollment period, you will not be able to enroll in or make changes to your benefit elections until the next annual Open Enrollment period, unless you experience an IRS-defined change in status. Enrollment changes must be consistent with your change in status.



# **QUALIFYING LIFE EVENT**

You have an opportunity to change benefit elections annually during our Open Enrollment period or during other times of the year if you have a qualifying life event. You have 30 days to make changes due to a qualifying event. Change requests submitted after 30 days cannot be accepted.

An IRS-approved "change in status," may include:

- The addition of a dependent through birth, adoption, or marriage.
- The loss of a dependent through divorce or death, or if your child reaches the maximum age (26) limit for coverage.
- A change in your or your dependent's employment status from full-time to part-time, or vice versa, or loss/gain of employment, resulting in the loss or addition of coverage.
- An unpaid leave of absence taken by you or your spouse.
- A change in your dependent's employer-provided coverage (i.e., annual enrollment).
- A change in your or your dependents' Medicaid, Medicare, and/or CHIP eligibility.
- Enrollment in the public Marketplace during the Marketplace annual enrollment period.
- A change in hours to less than full-time status, even though medical benefits are still available to the employee.

The change in coverage must be consistent with the gain or loss of coverage. For example: If you and your family were covered only under your spouse's medical plan and that coverage has ended, you can only enroll in the coverage that was lost.

Please contact our HR Solutions Team for assistance by phone 720-433-0140 or email <a href="mailto:benefits@dcsdk12.org">benefits@dcsdk12.org</a>.

## Termination of Coverage

Your benefit coverage will terminate on the last day of the month of your termination date. Upon termination of coverage, you and your dependents may be eligible to continue your coverage through the provisions of COBRA.

## PAYING FOR YOUR BENEFITS:

Pre-tax Versus Post-Tax Elections

You may elect to have your medical, dental and vision premiums deducted from your paycheck on either a pre-tax or post-tax basis. Upon retirement your monthly PERA Pension Benefit is determined by your Highest Average Salary (HAS). If your current compensation will be included in PERA's Highest Average Salary (HAS) you may wish to have your health insurance premiums taken out on a post-tax basis to ensure this does not reduce your reportable salary for pension purposes. PERA's definition of pensionable (PERA-includable) salary is based on compensation for services rendered.

Please contact your tax advisor for help in determining whether to have your premiums deducted on a pre- or post-tax basis.

#### **Premium Deductions**

Premiums withheld are based on the effective date of benefits. If for any reason full premiums are not withheld, any uncollected premiums will be invoiced or withheld on your next paycheck.



# DCSD MEDICAL INSURANCE OPTIONS

DCSD provides you choices to address unique healthcare needs. We offer four medical plan options—two Kaiser Permanente plans and two CIGNA/Allegiance plans.

## Kaiser Permanente (KP)

To view providers in the Kaiser Network, go to: <a href="www.kaiserpermanente.org">www.kaiserpermanente.org</a> or call Customer Service: 303-338-3800. Kaiser offers a <a href="mailto:Telemedicine Option">Telemedicine Option</a> (video visit) as approved by your provider.

#### High Deductible Health Plan (HDHP / HSA)

- <u>Preventive Medications</u> and <u>Preventive Health Screenings</u> are covered at no cost to members (no deductible, coinsurance, or copay).
- Office visits / emergency room visits not related to preventive care are paid for out-of-pocket until the member deductible is met.
- Provide in-network benefits only. A KP network provider (except in the case of a life- or limb-threatening emergency) must provide all services.

### Health Maintenance Organization (Deductible HMO)

- Provide in-network benefits only. All services must be provided by a KP network provider (except in the case of a life- or limb-threatening emergency).
- You must select a primary care physician (PCP) for each covered family member.

## CIGNA / Allegiance

To view providers in the CIGNA/Allegiance Network, go to: <a href="www.askallegiance.com/dcsd">www.askallegiance.com/dcsd</a> or call Customer Service: 800-259-0466. <a href="Teladoc">Teladoc</a> (video visit) is offered to our CIGNA/Allegiance members.

#### High Deductible Health Plan (HDHP / HSA)

- <u>Preventive Medications</u> and <u>Preventive Health Screenings</u> are covered at no cost to members (no deductible, coinsurance, or copay).
- Office visits / emergency room visits not related to preventive care are paid for out-of-pocket until the member deductible is met.

#### Preferred Provider Organization (PPO/OAP)

- You have access to a network of doctors, hospitals and other healthcare providers.
- You have the ability to see the doctor you want without a PCP to authorize treatment.

# **Key Terms**

**Deductible**: The amount you must pay for medical expenses before the insurance plan will begin to pay.

**Coinsurance**: A form of cost-sharing where you and the insurance plan share expenses in a specified ratio after you meet your deductible (until you reach the out-of-pocket maximum).

**Out-of-Pocket Maximum**: The maximum amount of money you will pay during the plan year. The out-of-pocket maximum is the sum of your deductible and coinsurance payments. Prescription drug copays count toward the out-of-pocket maximum.



To assist with your medical selection, please review the <u>Medical Comparison Chart</u> and <u>Plan Selector Tool.</u>

# **Kaiser Permanente**

DHMO	Full-time Employee  Monthly Payroll  Deduction Amount	Part-time Employee  Monthly Payroll  Deduction Amount	2018/2019 COBRA Rates
Employee	0.00	259.17	554.86
Employee + Spouse	510.00	784.85	1,137.47
Employee + Child(ren)	489.21	761.56	1,109.73
Family (Employee + Spouse + Children)	760.99	1,126.88	1,603.55

HDHP	<u>Full-time Employee</u> Monthly Payroll Deduction Amount	Part-time Employee  Monthly Payroll  Deduction Amount	2018/2019 COBRA Rates
Employee	0.00	162.85	369.67
Employee + Spouse	175.00	419.88	757.81
Employee +Child(ren)	155.00	401.81	739.33
Family (Employee + Spouse + Children)	325.11	630.57	1,068.33

# **CIGNA/Allegiance**

PPO/OAP	<u>Full-time Employee</u> Monthly Payroll Deduction Amount	Monthly Payroll Monthly Payroll	
Employee	30.00	301.30	692.63
Employee + Spouse	563.50	868.65	1,420.01
Employee + Child(ren)	548.50	846.83	1,385.37
Family (Employee + Spouse + Children)	849.96	1,252.37	2,001.90

HDHP	<u>Full-time Employee</u> Monthly Payroll Deduction Amount	Part-time Employee  Monthly Payroll  Deduction Amount	2018/2019 COBRA Rates
Employee	10.00	224.88	523.61
Employee + Spouse	240.00	570.76	1,073.52
Employee +Child(ren)	225.00	552.26	1,047.33
Family (Employee + Spouse + Children)	427.00	848.96	1,513.44



# **HEALTH SAVINGS ACCOUNT (HSA)**

If you enroll in a HDHP, you can pay for medical expenses for you and your eligible dependent(s) using an HSA. If not spent, HSA funds can roll over and accumulate year to year. Additional resources are available through HSA Bank.

HSA Eligibility: You are eligible to open and fund an HSA, if you meet all of the criteria below:

- You are enrolled in a HDHP with Kaiser Permanente or CIGNA/Allegiance.
- You are not covered by another health plan (unless it is an HSA-qualified plan).
- You are not enrolled in a Healthcare FSA at any time throughout the year.
- You are not eligible to be claimed as a dependent on someone else's tax return.
- You are not enrolled in Medicare or TRICARE for Life.
- You have not received Veterans Administration Benefits in the last three months.

DCSD will help you start saving by contributing as follows:

DCSD Monthly HSA Contribution for Full-Time (.75 - 1.0 FTE): **\$100.00** DCSD Monthly HSA Contribution for Part-Time (.5 - .74 FTE): **\$50.00 HSA Contributions are posted at the end of each month.** 

# Accessing Your HSA Funds

Employee HSA Monthly Contributions will be administered through <u>HSA Bank</u>. Your HSA account is an interest bearing account and funds are FDIC insured. HSA Bank is a division of Webster Bank, NA., askus@hsabank.com or Customer Service: 800-357-6246.

- 2018 Individual Annual IRS Maximum Contribution \$3,450 (employee/employer and /or other party)
- 2018 Family Annual IRS Maximum Contribution \$6,900 (employee/employer and/ or other party)

\*Contributions, including the DCSD contribution, cannot exceed the annual IRS contribution maximums.

Review your annual household Health Savings contribution



# FLEXIBLE SPENDING ACCOUNTS (FSA)

DCSD offers three FSA options: the Healthcare FSA, the Limited Purpose FSA and the Dependent Care FSA. These plans are administered by Pay Flex Systems. They can be accessed via <a href="www.payflex.com">www.payflex.com</a> or Customer Service: **800-284-4885.** If you enroll in the High Deductible Health Plan (HDHP), you can **ONLY** enroll in the Limited Purpose FSA and/or Dependent Care FSA.

Healthcare FSA	Allows you to set aside money via a payroll deduction on a pre-tax basis to pay for eligible out- of pocket expenses- deductibles, copays and other health expenses.	Annual Maximum Contribution \$2,650
Limited Purpose FSA	May only be used to reimburse dental and vision expenses.	Annual Maximum Contribution \$2,650
Dependent Care	Money can be set aside via a payroll deduction on a pre-tax basis for <b>day care expenses</b> . Eligible dependents are children under 13 years of age or spouse, or elderly parent who is physically or mentally unable to care for him/herself.	Annual Maximum Contribution \$5,000

#### How does an FSA Work?

- You will receive a debit card from Pay Flex; this can be used to pay for eligible healthcare expenses.
- You have a 2 ½-month grace period after June 30 to incur and submit eligible expenses. You have until September 15 to incur expenses and until September 28 to submit expenses.
- In compliance with IRS Regulations if you do not use your flexible spending funds, you will forfeit those funds.
- IRS Guidance indicates during a plan year (07/01 06/30) you are limited to either contribute to a Healthcare Flexible Spending Plan or Limited Flexible Spending Plan. It is not permissible to have both within the same plan year.



# VOYA VOLUNTARY BENEFIT PLANS

VOYA provides insurance that helps protect what you already have by paying cash benefits directly to you. DCSD offers the following voluntary insurance plans through VOYA: Critical Illness and Accident. You must elect medical insurance through DCSD in order to participate.

### What is Critical Illness Insurance? (Video Overview)

Critical Illness Insurance pays a lump-sum benefit, if you are diagnosed with a covered illness or condition. Critical Illness Insurance is a limited benefit policy. It is not health insurance and does not satisfy the requirement of minimum essential coverage under the Affordable Care Act. Additional details available on <a href="Voya's Critical Illness Summary">Voya's Critical Illness Summary</a>. To file a claim select the <a href="Voya Claims Process">Voya Claims Process</a> link or to contact Voya by phone 888-238-4840.

Features of Critical Illness Insurance include:

- Guaranteed Issue: No medical questions or tests required for coverage.
- Flexible: You can use the benefit money for any purpose you like.
- Payroll deductions: Premiums are paid through convenient payroll deductions.
- Portable: Should you leave your current employer or retire, you can take your coverage with you.

Examples of how your Critical Illness Insurance benefit could be used (coverage amounts may vary):

- Medical expenses, such as deductibles and copays
- Home healthcare costs
- Mortgage payment/rent and home maintenance

#### Critical Illness Benefit

VOYA Critical Illness	Employee	Spouse	Children
Coverage Amount	\$5,000 to \$30,000	\$5000 to \$15,000 in increments of \$5,000	\$5,000 or \$10,000
Guaranteed Issue Limit	\$30,000	\$15,000	\$10,000
Benefit Reduction Schedule	50% at age 70	50% at age 70	
Benefit Waiting Period	0 days	0 days	0 days

## **Critical Illness Rates**

Employee Monthly			Spouse Coverage Monthly Rates			Child(ren) Coverag Monthly Rates			
Attained Age	Per	\$1,000	Attained Age	Per	\$1,000		overage mount	F	Rate
Under 30	\$	0.48	Under 30	\$	0.44				
30-39	\$	0.61	30-39	\$	0.56	\$	5,000	\$	4.20
40-49	\$	1.18	40-49	\$	1.09	\$	10,000	\$	8.40
50-59	\$	2.45	50-59	\$	2.27			22	
60-64	\$	4.18	60-64	\$	3.87				
65-69	\$	6.66	65-69	\$	4.69				
70+	\$	10.36	70+	\$	9.57				



# VOYA VOLUNTARY BENEFIT PLANS (cont'd)

### What is Accident Insurance? (Video Overview)

Accident Insurance pays you benefits for specific injuries and events resulting from a covered accident. The amount paid depends on the type of injury and care received. You have the option to elect Accident Insurance to meet your needs. Accident Insurance is a limited benefit policy. It is not health insurance and does not satisfy the requirement of minimum essential coverage under the Affordable Care Act.

You may qualify to receive benefits for items listed below, as long as they are the result of a covered accident. See the certificate of insurance and any riders for specific details. Additional details available on <u>Voya's Accident Summary</u>. To file a claim select the <u>Voya Claims Process</u> link or to contact Voya by phone 888-238-4840.

- Accident hospital care
- Follow-up care
- Common Injuries
- Emergency care benefits
- Home Healthcare costs
- Everyday expenses like utilities and groceries

#### Other features of Accident Insurance include:

- Guaranteed Issue: No medical questions or tests required for coverage.
- Flexible: You can use the benefit money for any purpose you like.
- Payroll deductions: Premiums are paid through convenient payroll deductions.

#### Who is eligible for Accident Insurance?

- Benefit-eligible employees
- Your spouse— under age 70. Coverage is available only if employee coverage is elected.
- Your child(ren)— to age 26. Coverage is available only if employee coverage is elected.

## **Accident Insurance Rates**

VOYA Accident	Employee	Employee and Spouse	Employee and Children	Family
Monthly Rates	\$6.72	\$13.75	\$17.10	\$24.13



# **DENTAL INSURANCE**

We offer two dental insurance plan options through Delta Dental of Colorado. To locate participating Delta Dental providers in your network, go to <a href="https://www.deltadentalco.com">www.deltadentalco.com</a> or call Customer Service: 800-610-0201. To view additional benefits regarding each plan, please select the link in the benefit summary below.

DENTAL BENEFIT SUMMARY					
Preventive Basic - Group # 9626-2222			Premier Plan - Gro	up # 9626-0001	
Preventive & Diagnostic Services	100%		Preventive & Diagnostic Services	100%	
Basic Services - Fillings & Extractions	0%		Basic Services- Fillings & Extractions	Up to 80%	
Major Services - Root Canal, Crowns, Oral Surgery	0%		Major Services - Root Canal, Crowns, Oral Surgery	50%	
Orthodontics - (Braces) Dependent Children to age 19	0%		Orthodontics - (Braces) Dependent Children to age 19	50% / \$1250 per person	
Annual Maximum Benefit	\$300 / per person per year		Annual Maximum Benefit	\$2,000 / per person per year	
Annual Deductible	\$0		Annual Deductible	\$50 -Individual / \$150-Family	

# **Delta Dental Rates**

Premier	Full-time Employee  Monthly Payroll  Deduction Amount	Part-time Employee  Monthly Payroll  Deduction Amount	2018/2019 COBRA Rates
Employee	25.59	32.48	40.16
Employee + Spouse	64.97	71.86	80.33
Employee + Child(ren)	74.82	81.71	90.37
Family (Employee + Spouse + Children)	126.00	132.89	142.58

Basic	Full-time Employee  Monthly Payroll  Deduction Amount	Part-time Employee  Monthly Payroll  Deduction Amount	2018/2019 COBRA Rates
Employee	0.00	6.89	14.06
Employee + Spouse	13.78	20.67	28.11
Employee +Child(ren)	17.22	24.11	31.62
Family (Employee + Spouse + Children)	35.13	42.02	49.89



# **VISION INSURANCE**

Vision coverage is provided through Vision Service Plan (VSP) Group# 12058600. To locate a VSP Network provider, select the link <a href="https://www.vsp.com">www.vsp.com</a> or Customer Service: **800-877-7195**. The table below summarizes the key features of the vision plan. Additional details are available in the <a href="https://www.vsp.com">Vision Plan Summary</a>.

Benefit	Description	Copay	Frequency
Well Vision Exam	Focus on your eyes and overall wellness Copay - \$10		Per plan year
Frame	\$140 Allowance Copay - Includ your prescrip glasses		Per plan year
Lenses	Single vision, lined bifocal, and lined trifocal lenses, Polycarbonate lenses for dependent children	Copay - Included in your prescription glasses	Per plan year
Contacts (instead of glasses)	\$130 allowance for contacts; copay does not apply; Contact lens exam (fitting and evaluation)  Copay - up to \$60		Per plan year
Primary Eye Care	Treatment and diagnosis of eye conditions like pink eye, vision loss and monitoring of cataracts, glaucoma, and diabetic retinopathy	Copay - \$20	As needed

# **Vision Service Plan**

Vision	<u>Full-time Employee</u> Monthly Payroll Deduction Amount	Part-time Employee  Monthly Payroll  Deduction Amount	2018/2019 COBRA Rates
Employee	7.67	7.67	7.82
Employee + Spouse	17.29	17.29	17.64
Employee + Child(ren)	18.71	18.71	19.08
Family (Employee + Spouse + Children)	29.90	29.90	30.50



# LIFE AND AD&D INSURANCE

Life and Accidental Death and Dismemberment (AD&D) insurance is an important element of your income protection planning, especially for those who depend on you for financial security. DCSD provides Basic Life and AD&D insurance to all benefits-eligible employees at no cost. You have the option to purchase Voluntary Life and AD&D insurance. Please be sure to keep your beneficiary designation(s) up- to-date in <a href="Workday">Workday</a>. You are eligible for Basic Life Insurance & AD&D on the first day of the calendar month following 90 consecutive days as an employee.

#### Basic Life and AD&D Insurance

DCSD automatically provides Basic Life and AD&D insurance to all benefits-eligible employees at no cost through Standard. Benefits reduce at age 70.

For additional information please select the link below:

<u>Classified / Certified Active employee of at least .5 FTE</u>
Admin / Professional / Technical active employee of at least .5 FTE

## Voluntary (Supplemental) Life and AD&D Insurance

To purchase supplemental life and AD&D insurance for yourself, your spouse and your children please review the information available in this Standard Brochure.

- o <u>Current Staff Member with Life Insurance</u>: You may increase Voluntary Life Insurance by one increment of \$10,000 up to \$100,000 without completing a statement of health known as **Evidence of Insurability** (**EOI**). Increments over \$10,000 and amounts over \$100,000 will require an EOI. For Spouse Life any amount of increase will be subject to **Evidence of Insurability up to \$250,000**.
- <u>Current Staff Member without Life Insurance:</u> If you are not currently covered and choose to enroll, you will be required to complete a statement of health known as **Evidence of Insurability (EOI)**. The additional coverage will not take effect until approved by The Standard.
- o New Staff Member: As a New Employee to Douglas County School District, you may elect up to the Guarantee Issue Amount of \$100,000 without completing a statement of health known as Evidence of Insurability (EOI). Amounts greater than the Guarantee Issue \$100,000 will be subject to Evidence of Insurability. This also applies to Spouse Life. You may elect up to the Guarantee Issue Amount of \$50,000 as a new employee.
- o Spouse: \$5,000 increments up to Guarantee Issue Amount of \$50,000

# Short Term & Long Term Disability Insurance

DCSD provides <u>Short Term Disability</u> and Long Term Disability insurance to eligible employees through the Standard. You become eligible for Short Term Disability on the first of the month following 90 consecutive days of employment. Disability insurance is designed to help you meet your financial needs, if you become unable to work due to an illness or injury.

You have the opportunity to increase your Short Term Disability weekly benefit to a 70% replacement of your pre-disability earnings up to a maximum of \$1,500 per week. To view additional information select <a href="Short">Short</a> Term Disability Insurance information.

• If you enroll in the STDI Buy - Up when first eligible (New Hire), you can use this benefit within the first year. If you delay enrollment in the STDI there is a 12-month waiting period.



# PLANNING FOR YOUR RETIREMENT

Reaching your retirement objective requires careful planning to build your retirement financial resources. DCSD provides you with several options to accommodate different lifestyles:

## Colorado Public Employees' Retirement Association (PERA) Pension

The following is from Colorado PERA "Your PERA Benefits" booklet. Please review the booklet for complete details surrounding your PERA pension plan.

For most members, PERA serves as a substitute for Social Security. PERA provides benefits to you when you retire, are disabled, or to your survivors upon your death. To review your PERA information visit the PERA website <a href="https://www.copera.org">www.copera.org</a> or contact PERA Customer Service at 800-759-7372.

## MetLife Retirement Plans

You have several options to defer a portion of your salary on a pre-tax basis to DCSD's Retirement Plans. The current plan options with the 457 and 403(b) allow you to reach the contribution limit for a 403(b) and still contribute the entire contribution limit to a 457 or vice versa. To view a comparison of plans please select Retirement Plan Comparison.

To review your investment options login in to <u>MetLife</u> or you can contact Centennial State Financial by phone: 303-779-6545.

To start participating, login to Workday, select the Benefits Worklet and click on Retirement Savings.

## VOYA 401(k) Plan

This plan is offered through Colorado PERA. This plan offers you the opportunity to plan for your financial future. Voya's 401(k) and Roth 401(k) offer tax benefits by allowing participants to automatically save a portion of their salary and invest in a choice of 15 core investment funds or six asset allocation funds. To review additional fund selections, login to your PERA Account. To start participating, login to Workday, select the Benefits Worklet and click on Retirement Savings. Elect a percentage to defer towards your retirement.



# EMPLOYEE ASSISTANCE PROGRAM (EAP)

With AETNA's EAP, employees can confidentially address and resolve their day-to-day personal and workplace challenges resulting in a more focused and productive workforce.

DCSD provides up to six (6) free face-to-face sessions per employee and household member per issue per year. Counseling services are provided at no charge to employees and their household members. AETNA offers short-term counseling on all aspects of life, including:

- Emotional/Psychological Issues
- Difficulties in Relationships
- Stress & Anxiety Issues with Work or Family
- Alcohol & Drug Abuse
- Personal & Life Improvement
- Legal or Financial Issues
- Childcare Issues

Through the EAP you have access to qualified and experienced mental health professionals who can assist you in dealing with a range of personal and work related issues. The EAP is available 24 hours a day, 365 days a year.

To get more information and resources visit www.resourcesforliving.com or by phone: 866-486-4334.

Username: douglas county sd

Password: eap

## **READY TO ENROLL?**

#### How to Enroll

To make your benefit elections login to Workday.

- During Open Enrollment go to your Workday Inbox and complete the Open Enrollment Task.
- o To update your benefits due to a qualifying event, go to the Benefits Worklet and select Change Benefits.

#### **ID Cards**

Medical ID cards will be mailed to the home address we have on file for you. Please verify that your address is correct in Workday.

- If you have elected Kaiser and have not received your ID card, contact Kaiser directly or visit their website to confirm coverage. You can make appointments and receive services from Kaiser even if you do not have an ID card in hand.
- If you have elected Cigna/Allegiance and have not received your ID cards, contact Cigna/Allegiance
  directly or visit their website to confirm coverage. You can also print out a temporary card from their
  website to use until your new card arrives.
- Both Delta Dental and VSP do not distribute ID cards. To receive services from a Delta Dental or VSP
  participating provider, the provider will only need your Social Security number to verify your
  enrollment in these plans. The dental or vision provider will confirm coverage before providing
  services.



### Cigna/Allegiance

www.askallegiance.com/dcsd Customer Service 800-259-0466

Group# 2001005

#### **CIGNA**

P.O. Box 188061 Chattanooga, TN 37422-8061 Payer ID 62308

**Pharmacy** 

800-325-1404

Rx: BIN 017010 PCN 05190000 Group 0707885

CIGNA Home Delivery Pharmacy 800-835-3784 COBRA – 800-259-2738, ext#4480

#### Kaiser Permanente

www.kp.org

**Denver/Boulder Customer Service** 303-338-3800 Group# 22330

Claims Department
Kaiser Foundation Health Plan of
Colorado
PO Box 373150
Denver, CO 80237-3150

**Southern Colorado Customer Service** 888-681-7878 Group# 22330

Claims Department
Kaiser Foundation Health Plan of
Colorado
PO Box 372910
Denver, CO 80237-6910

#### Delta Dental

www.deltadentalco.com

Customer Service 800-610-0201 Group Numbers: Preventive/PPO #9626-2222 Premier/PPO #9626-0001

Delta Dental of Colorado PO Box 173803 Denver, CO 80217-3803

### Vision Service Plan (VSP)

www.vsp.com

**Customer Service** 800-877-7195 Group# 12058600

# VOYA/ ReliaStar Life Insurance Co

www.Voya.com Policy #670855

Accident Insurance Critical Illness Insurance

How to file a claim: 888-238-4840

#### **HSA Bank**

www.hsabank.com

**Customer Service: 800-357-6246** 

HSA Bank PO Box 939 Sheboygan, WI 53082-0939

### Pay Flex Systems USA, Inc.

www.payflex.com

Customer Service 800-284-4885 Employer ID# 100636 Pay Flex Systems USA, Inc. PO Box 981158 El Paso, TX 79998-1158

#### Standard Insurance Co.

www.standard.com

Customer Service 800-378-2395 Group #645797 Standard Insurance Co 1100 SW Sixth Ave. Portland, OR 97204

# Aetna Employee Assistance Program (EAP)

www.resourcesforliving.com **Customer Service** 866-486-4334

Log in: douglas county sd

Password: eap

## UNUM/PERA Life

866-277-1649 Policy #595121

# **Retirement Information**

PERA (Retirement)

www.copera.org

**Customer Service** 800-759-7372 PO Box 5800 Denver, CO 80217

VOYA (401k)

www.Voya.com

**Customer Service** 800-759-7372

MetLife Resources (403b and 457)

Office 800-638-5433 MetLife Resources 6400 S Fiddlers Green Circle Suite 600 Greenwood Village, CO 80111

Highlands Ranch Schools and Administrative Buildings Elena Cumberbatch-Lynch

<u>ecumberbatch@centennial-state.com</u> Cell 303-875-3418

Parker Schools

**Gene Moisey** 

emoisey@centennial-state.com Cell 720-298-3136

Castle Rock Schools
Leor Getzel

<u>Leor.getzel@centennial-state.com</u> Cell 303-596-7376

#### Miscellaneous

**1-800-MEDICARE** (1-800-633-4227) www.medicare.gov

State Health Insurance Assistance Program (SHIP) 1-866-550-2752

www.dora.colorado.gov/SHIP

